

Understanding Your Case Management Certificate



Case management certificates are now transferrable between qualified providers. If you change employment, please notify dsamhcasemanagement@utah.gov and we will update and send you a new certificate reflecting your current employer. The expiration date will remain the same as your previous certificate.

Your certificate will reflect the type of certification that was listed on your application and what type your agency is eligible for. You will either be certified as an Adult Mental Health Case Manager, or as a Homeless Services Case Manager.

Depending on your certification type, you may or may not be eligible to provide Targeted Case Management and bill Medicaid for your case management services. Your ability to provide Medicaid reimbursable services will be indicated on the certificate.

Case Management Certification is valid for three years. For recertification, case managers will need to complete and document 30 training hours related to mental health, substance use disorder, homelessness, trauma informed care, or related topics. Training hours must include at least 4 hours of ethics and 3 hours of suicide prevention training.

Please send all questions to dsamhcasemanagement@utah.gov