

# Utah Firearm Safe Rebate

## Frequently Asked Questions

- **“What’s the process to get a rebate?”**

1. Complete an online application by going to [https://utahgov.co1.qualtrics.com/jfe/form/SV\\_79dmhQq0djpcrlP](https://utahgov.co1.qualtrics.com/jfe/form/SV_79dmhQq0djpcrlP). (The first page is a write up of the rules and guidelines, scroll to the bottom and click on the arrow to go to the application itself.)
2. Participants will receive a rebate tracking number via email from [saferebate@utah.gov](mailto:saferebate@utah.gov).
3. In order to redeem the rebate, a participant must email the rebate tracking number and scanned proof of purchase in PDF format (receipt dated no earlier than July 1, 2019) to [DSAMHinvoice@Utah.Gov](mailto:DSAMHinvoice@Utah.Gov) within 30 days of voucher issue date.
4. Once proof of purchase is received and verified, participants will be issued a rebate check.
5. Checks will be delivered to participants via USPS mail. Please allow 90 days for processing.

- **“I filled out the application, what’s now?” or “I applied and I haven’t received a code?”**

You will receive a tracking number from [saferebate@utah.gov](mailto:saferebate@utah.gov). This tracking number helps us identify that your application has been approved when you submit your proof of purchase.

This is not an automatic system. This process is reviewed and verified manually by two individuals. Applications are reviewed on Mondays and Fridays. The turn around time to receive a tracking number is approximately a week. We appreciate your patience and understanding.

If it’s been over a week and you have not received a tracking number, please check your spam/junk boxes for an email titled “Utah Firearm Safe Rebate - Tracking Number”.

- **“Are funds still available?”**

As of January 2020, over half of the funds allocated for this program are still available.

- **“I don’t have a CFP. Can I still apply?”**

No. Having applied for, renewed, or currently hold a CFP is a requirement of the program. This requirement is stated in HB 17. If you have not applied for, renewed, or currently hold a CFP you are not eligible for this program.

- **“Can my partner and I both apply?”**

This program is limited to one per CFP holder, not per household. We do not accept the same receipt for the same household if the pre-tax price is less than \$300.00.

- **“What kind of safe qualifies?”**

We accept all safes as long as they meet the requirements below.

A firearm safe is defined as:

1. A gun safe, gun case, lock box, or other device;
2. Is designed to fully contain one or more firearms and ammunition for those firearms;
3. Has the ability to be securely locked and unlocked by means of a key, combination, or other similar means; and
4. Excludes glass and/or wooden gun cabinets.

- **“I went to the website but where’s the application?”**

To complete an application, please visit

[https://utahgov.co1.qualtrics.com/jfe/form/SV\\_79dmhQq0djpcr1P](https://utahgov.co1.qualtrics.com/jfe/form/SV_79dmhQq0djpcr1P). The first page of the application is the program description, including requirements, limitations, etc. In the bottom right corner, there is an arrow, if you select the arrow to continue to the application.

- **“How is the rebate amount determined?”**

The rebate amount is 50% off pre-tax price, with the maximum rebate amount of \$100. For example, if you purchase a \$100 safe, the eligible rebate is \$50. If you purchase a \$500 safe, only \$100 is eligible.

- **“Do I have to buy from a certain store?”**

All major retailers are accepted. Purchases from Craig’s List, KSL, yard sales, etc will not be accepted.

- **“Is this a scam?”**

This is a legitimate program mandated in H.B. 17 Firearm Violence and Suicide Prevention Amendments, lines 20 through 22 (<https://le.utah.gov/~2019/bills/static/HB0017.html>).

- **“I don’t know how to make a PDF.”**

You can print a document and select “save as PDF”. There are several phone apps available to turn photos into PDF documents. If you are unable to convert the file to a PDF, we will also accept forwarded email receipts.

