

Hygiene and Social Distancing



BEFORE A VISIT

- Wash your hands if possible, or use hand sanitizer
- Avoid touching your face
- Only bring items necessary for the visit into the home, and leave any bag(s) in your vehicle



DURING A VISIT

- Ask the COVID-19 questions (at right) prior to entering
- Allow families to open and close doors, or use a disposable barrier (Kleenex, paper towel, etc.) when touching a doorknob
- Maintain the recommended 6 feet of distance between people, especially those who are of high risk due to age or underlying medical conditions
- Avoid placing belongings on tabletops, counters, and floors or touching surfaces



AFTER A VISIT

- Wash your hands if possible, or use hand sanitizer
- Avoid touching your face
- Items you should be cleaning and sanitizing regularly include: smartphone, pen, name badge, keys, and any additional supplies

IF UNABLE TO ASSESS SAFETY

If the worker is unable to sufficiently interview and assess child safety due to any 'yes' answers to the COVID-19 questions, or refusal of the parent to allow access into the home, the caseworker should staff the case with their supervisor before leaving the area in order to determine if:

- There are other creative workarounds to address the issue
- Law enforcement should be called
- A staffing with an AAG for a possible warrant or investigative subpoena is needed
- Next steps can be identified

COVID-19 Questions

1

Is anyone in the home experiencing symptoms: coughing, shortness of breath, or a fever of 100.4F or higher?

2

Has anyone been in contact with anyone with a confirmed case of COVID-19?

3

Has anyone visited a [CDC Level 3](#) country in the last 14 days?

IF YES TO ANY

- Listen to, reassure and engage with the parent
- Maintain 6 feet of social distancing
- Explore alternatives with the parent that preserves everyone's safety
 - If space outside is available for reasonable privacy and social distancing, meet there
 - Ask the parent to utilize a video call to walk the worker through the home to assess the condition of the home
- If you must break the 6 feet barrier in order to care for or transport a child, or due to exigent circumstances, correctly utilize available protective equipment.

IF NO TO ALL

Proceed with the visit, being careful to maintain 6-feet of social distancing and proper hygiene guidelines to limit possible exposure to you or the family, especially those who are of high risk due to age or underlying medical conditions.

If you are unable to ensure 6-feet of social distancing, a surgical mask or cloth mask, and gloves are recommended. Ensure that you are using any protective items correctly. Further PPE guidance can be found here.