



Youth Satisfaction Survey 2018 (Youth Ages 12-17)

August 27, 2018

Agency	Number Served FY2017	Number of Forms Returned		Percent of Clients Sampled	General Satisfaction (%)		Good Service Access (%)		Cultural Sensitivity (%)		Participation in Treatment Planning (%)		Positive Service Outcomes (%)		Wellness (%)		
		2017	2018		2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	
Bear River Health Dept.	59	↑	4	6	10.2%	*	*	*	*	*	*	*	*	*	*	*	
Bear River Mental Health	683	↓	186	171	25.0%	84	84	80	80	93	90	80	84	74	74	84	87
Central Utah	274	↑	49	79	28.8%	86	86	67	91	86	96	78	74	69	65	73	90
Davis Behavioral	1,249	↑	217	347	27.8%	77	83	66	73	90	93	77	73	59	64	83	84
Four Corners	308	↓	95	78	25.3%	74	73	75	71	80	85	68	71	64	64	79	73
Northeastern	625	↑	144	148	23.7%	81	83	72	74	94	84	78	80	64	64	85	81
Salt Lake County	3,470	↑	543	765	22.0%	83	80	69	73	91	89	74	75	73	70	86	84
San Juan	141	↓	30	24	17.0%	80	83	83	75	93	96	73	83	67	67	83	74
Southwest	916	↑	130	194	21.2%	73	76	71	66	92	87	75	74	62	61	81	76
Summit Co.	223	↑	50	72	32.3%	88	90	94	76	92	83	72	90	74	82	90	88
Tooele Co.	346	↑	71	72	20.8%	79	76	82	74	96	93	75	74	68	65	90	85
Utah Co. - Wasatch Mental Health	1,915	↑	316	355	18.5%	78	76	66	71	86	89	72	73	62	63	86	81
Utah County Substance Abuse	48	↓	16	15	31.3%	81	73	50	73	94	80	75	67	68	80	69	74
Wasatch Co.	124	↑	24	28	22.6%	96	96	92	100	100	96	75	93	88	96	92	93
Weber	1,010	↑	188	189	18.7%	76	77	62	77	91	90	74	80	65	66	80	86
State	11,184	↑	2,063	2,543	22.7%	80	80	71	74	90	89	75	76	67	67	83	83
National (2017)						89	88	86	88	95	93	91	89	73	73		

Youth Satisfaction Survey (Family) 2018

August 27, 2018

Agency	Number Served FY2017	Number of Forms Returned		Percent of Clients Sampled	General Satisfaction (%)		Good Service Access (%)		Cultural Sensitivity (%)		Participation in Treatment Planning (%)		Positive Service Outcomes (%)		Social Connectiveness (%)		Improved Functioning (%)		Wellness (%)		
		2017	2018		2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018			
Bear River Health Dept.	59	↑	1	3	** 5.1%	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	
Bear River Mental Health	1,516	↑	178	202	13.3%	90	96	88	89	98	98	92	94	66	68	89	85	65	72	93	99
Central Utah	599	↑	107	158	26.4%	90	88	88	85	94	97	91	92	61	50	79	79	62	56	94	99
Davis Behavioral	2,333	↓	391	284	12.2%	82	87	74	73	95	95	88	90	57	49	82	86	59	56	94	96
Four Corners	538	↓	89	80	14.9%	90	83	90	80	94	95	86	80	66	66	84	89	66	63	94	95
Northeastern	971	↑	149	155	16.0%	86	76	85	79	93	92	84	83	64	57	85	83	64	56	93	94
Salt Lake County	7,122	↑	832	1,517	21.3%	89	89	80	81	95	94	89	86	69	67	88	87	70	68	96	90
San Juan	248	↑	46	49	19.8%	100	92	89	80	100	98	89	88	67	78	91	82	70	82	100	98
Southwest	1,812	↑	210	275	15.2%	84	83	75	79	93	91	86	83	64	54	79	82	64	54	91	94
Summit Co.	351	↓	33	20	5.7%	76	95	82	84	97	100	85	84	73	90	88	100	73	90	94	100
Tooele Co.	680	↑	57	75	11.0%	91	84	88	89	98	93	86	92	68	39	91	91	67	49	95	93
Utah Co. - Wasatch Mental Health	3,779	↑	489	575	15.2%	82	84	71	72	93	96	85	82	56	61	78	82	59	62	90	95
Utah Co. Substance Abuse	48	↓	13	12	** 25.0%	77	80	62	73	92	100	54	73	46	100	92	100	67	100	100	73
Wasatch Co.	230	↑	25	31	** 13.5%	100	100	92	97	100	100	96	100	88	97	88	100	84	97	96	100
Weber	1,998	↑	251	258	12.9%	82	81	76	79	90	91	86	86	60	61	83	86	62	62	96	92
State	21,952	↑	2,871	3,694	16.8%	86	87	79	79	94	94	87	86	63	62	84	85	64	64	94	93
National (2017)						89	88	86	88	95	93	91	89	73	73	86	87	73	74		

\* Insufficient sample rate.

\*\* Small numbers of surveys may make for unreliable comparisons year-to-year.

Green = Percentage meets or exceeds National Average for MHSIP (except Wellness) or Statewide Average for the YSS and YSS-F Surveys.  
 Yellow = Percentage between 75% of the National Average and the National Average for MHSIP (except Wellness) or 75% of the Statewide Average and the Statewide Average on YSS and YSS-F.  
 Red = Percentage below 75% of the National Average for the MHSIP (except Wellness) or of the Statewide Average for the YSS and YSS-F.

Chart results are based on round numbers.

Client served counts for each provider are unduplicated for that provider and across substance abuse and mental health combined.

State client served count is unduplicated across substance abuse and mental health combined and is not a sum of the provider client counts.