



CODE OF ETHICS for Family Resource Facilitators
(adapted from the National Federation of Families for Children’s Mental Health CODE
OF ETHICS for Peer Support Providers)

Upon completing training and requirements for certification as a Family Resource Facilitator with the Utah Family Coalition and Division of Substance Abuse and Mental Health Family Resource Facilitator program, I _____ pledge to strive to:

- Share my experience as a parent when it may help other family members,
- Support other family members as peers with a common background and history rather than as experts who have all the answers,
- Acknowledge that each family member’s answers may be different than mine,
- Take responsibility for clarifying my role as a Family Resource Facilitator and as a parent of a child who experienced emotional, behavioral or mental health challenges,
- Build partnerships with others who are involved in the care of our children,
- Commit to honesty in all my interactions as a Family Resource Facilitator and expect the same from others,
- Commit to a non-judgmental and respectful attitude in my dealings with & discussions regarding families,
- Commit to a non-adversarial approach to advocacy in my role as a Family Resource Facilitator, and

THEREFORE, in order to fulfill this pledge, I agree to abide by the following principles, rules and procedures.

Principle 1 – Integrity

In order to maintain high standards of competence and integrity, I will:

1. Apply the principles of resiliency, wellness and/or recovery, family-driven approach, youth guided or youth-driven approach, consumer-driven approach and peer to peer mutual-learning principles in every day interactions with family members;
2. Promote the family member’s ethical decision-making and personal responsibility consistent with that family member’s culture, values and beliefs;
3. Promote the family members’ voices and the articulation of their values in planning and evaluating children’s behavioral health related issues;
4. Teach, mentor, coach and support family members to articulate goals that reflect each family member’s current needs and strengths;
5. Demonstrate respect for the cultural-based values of the family members engaged in peer support;

6. Communicate information in ways that are both developmentally and culturally appropriate;
7. Empower family members I am assisting to be fully informed in preparing to make decisions and understand the implications of these decisions;
8. Maintain high standards of professional competence and integrity;
9. Abstain from discriminating against or refusing services to anyone on the basis of race, ethnicity, gender, gender identity, religion/spirituality, culture, national origin, age, sexual orientation, marital status, language preference, socioeconomic status or disability;
10. Only assist family members whose concerns are within my competency as determined by my education, training, experience and on-going supervision/consultation;
11. Abstain from establishing or maintaining a relationship for the sole purpose of financial remuneration to me or the agency associated with me; and
12. Terminate a relationship when it becomes reasonably clear that the peer relationship is no longer the desire of the family member.

Principle 2 – Safety

In order to maintain the safety of all members involved with their services, I will:

1. Comply with all laws and regulations applicable to the jurisdiction in which the peer support services are provided;
2. When complying with laws and regulations involving mandatory reporting of harm, abuse or neglect, make every effort to involve the family members in the planning for services and ensure that no further harm is done to family members as the result of the reporting;
3. Discuss and explain to family members the rights, roles, expectations, benefits and limitations of the peer support process;
4. Avoid ambiguity in the relationship with family members and ensure clarity of my role at all times;
5. Maintain a positive relationship with family members, refraining from premature or unannounced ceasing of the relationship, until a reasonable alternative arrangement is made for continuation of similar peer support services;
6. Abstain from engaging in intimate emotional or physical relationships with family members engaged in a peer support relationship;
7. Neither offer nor accept gifts, other than token gifts, related to the professional service of peer support, including but not limited to, personal barter services, payment for referrals, or other remunerations; and
8. Abstain from engaging in personal financial transactions with family members engaged in a peer support relationship.

Principle 3 – Professional Responsibility

Through educational activities, supervision and personal commitment, I will:

1. Stay informed and up-to-date with regard to the research, policy and developments in the field of parent/peer support and children's behavioral health which relates to my own practice area and children's general health and well-being;
2. Engage in helping relationships that include skills building not exceeding my scope of practice, experience, training, education or competence;
3. Perform or hold myself out as competent to perform only peer services not beyond my education, training, experience, or competence;
4. Seek appropriate professional supervision/consultation or assistance for my personal problems or conflicts that may impair or affect work/volunteer performance or judgment;
5. File a complaint with the Utah Family Coalition when I have reason to believe that another Family Resource Facilitator is or has been engaged in conduct that violates the law of this Code. Making a complaint to the Utah Family Coalition is an additional requirement, not a substitute for or alternative to any duty of filing report(s) required by statute or regulation;
6. Refrain from distorting, misusing or misrepresenting my experience, knowledge, skills or research findings;
7. Refrain from financially or professionally exploiting a colleague or representing a colleague's work, associated with the provision of peer support or the profession of peer support, as my own;
8. In the role of a supervisor/consultant, be responsible for maintaining the quality of my own supervisory/consultation skills and obtaining supervision/consultation for work as a supervisor/consultant;
9. In the role as a volunteer member or employee of an organization, give credit to persons for published or unpublished original ideas, take reasonable precautions to ensure that my employer or affiliate organization promotes and advertises materials accurately and factually.

Principle 4 – Certification Responsibilities

As an applicant or certificant, I will:

1. Comply with DHS Standards of Practice, UFC Family Resource Facilitator Code of Ethics and recertification requirements set forth by UFC/DSAMH;
2. Notify the UFC or DSAMH of any legal action with potential impact on my practice of peer support, including but not limited to: the filing in any court of an information, complaint indictment, conviction, revocation of suspended imposition of sentence, revocation of probation/parole, filing of any charge or action before a state, tribal or federal regulatory agency or judicial body concerning the practice of peer support or related professions, or a matter before another certification body. Such notification shall be made within sixty (60) days of the filing of such charge or action, and I shall provide documentation of the resolution of such action within sixty (60) days of that resolution.

By signing this form, I affirm that I have read through and understand all the information provided in this document described as Principle 1-4. By signing below, I understand that I will be held responsible and accountable to following these principles, rules and procedures. If a

complaint is made or it is alleged that I have broken any of these principles, rules, or procedures than I agree to have these actions or inactions reviewed and assessed by the UFC in accordance with the complaint guidelines. If it is found that I have violated any of these principles, rules and procedures, then I understand that measures will be taken against me, up to and including revocation of the certification by the UFC and DSAMH.

Print Name

Signature

Date

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